

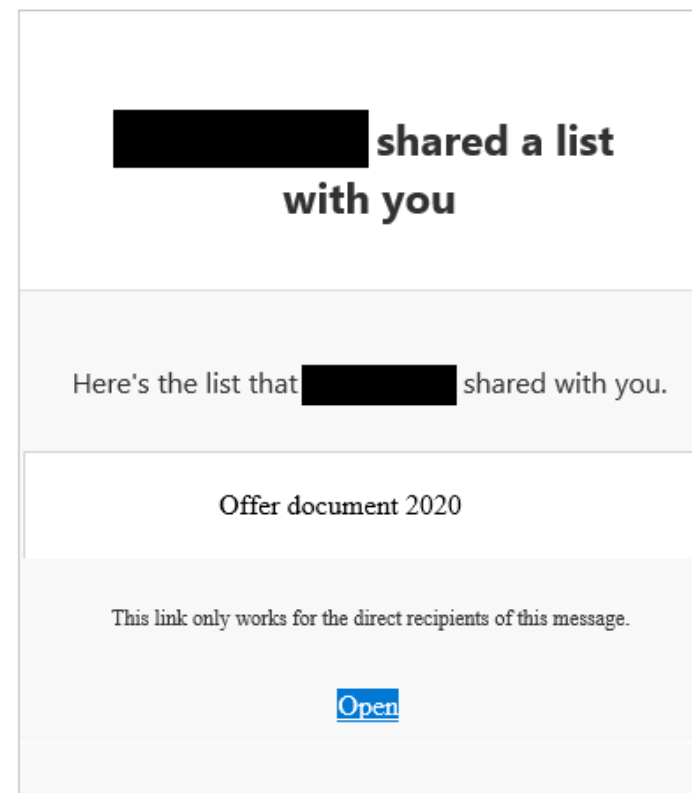
Procedures for Responding to the Information Security Incident

Kashiyama Industries, Ltd.

2020/12/23

Target Persons

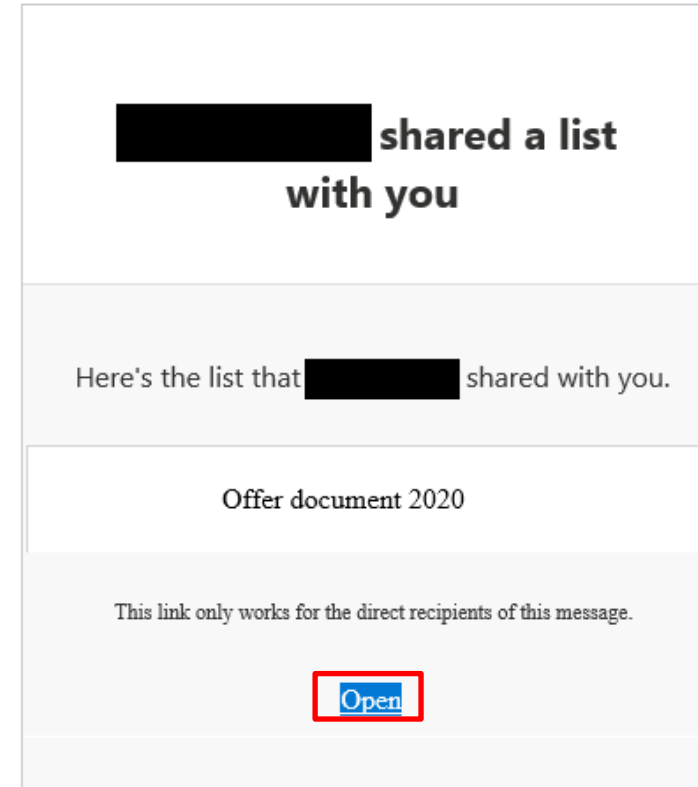
- This document is intended for those who have received the email shown on the right.
- If you have not received it, you do not need to take any action.
- **Please follow the instructions on the next and subsequent pages if you have received the email.**



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[Redacted]
Kashiyama Snowtech, INC.
2066-1 Kamihirao Saku-City Nagano 385-0002 Japan
Phone: +81-267-67-3302
Fax: +81-267-67-9022
Email: [Redacted]

① Received a suspicious email

- Received an email shown on the right and clicked "Open".
→ Proceed to the next page ②
- Although received an email shown on the right,
 - didn't open the email
 - deleted it→ No other action is required as there is no impact. Thank you for your cooperation.



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[redacted]
Kashiya Snowtech, INC.
2066-1 Kamihirao Saku-City Nagano 385-0002 Japan
Phone: +81-267-67-3302
Fax: +81-267-67-9022
Email: [redacted]

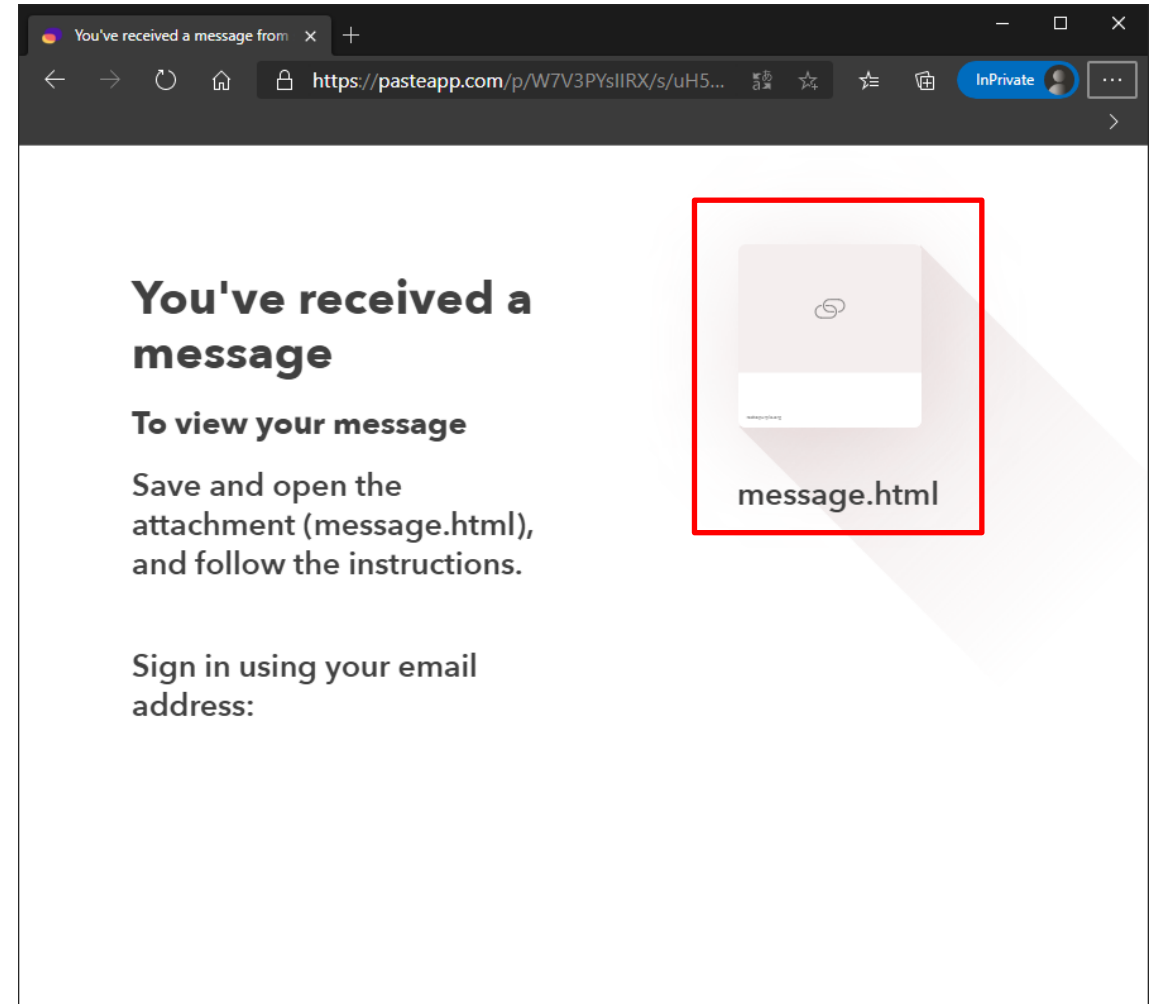
② Clicked “Open”

- A screen shown on the right appeared and clicked “message.html”.

→ Proceed to the next page ③

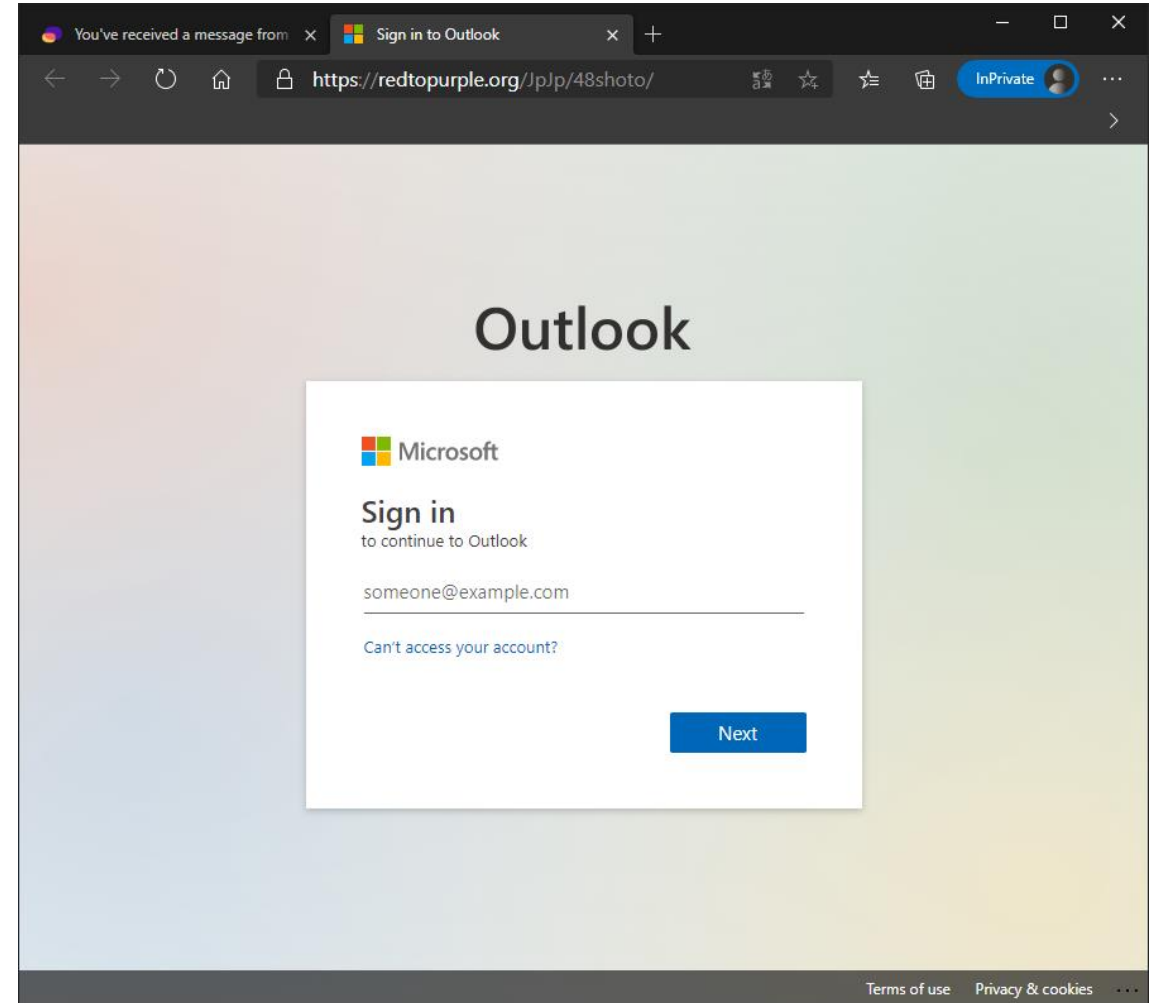
- A screen shown on the right appeared and closed the window without doing anything.

→ No other action is required as there is no impact. Thank you for your cooperation.



③ Clicked “message.html”

- A screen shown on the right appeared and entered company email address and password
→ **Proceed to the next page ④**
- A screen shown on the right appeared and closed the window without doing anything.
→ **No other action is required as there is no impact. Thank you for your cooperation.**



④ Entered company email address and password

- **You need to change your password.**
 - A malicious person may have stolen your company email address and password.

【Inquiries on this matter】

Administrative Division

Kashiyama Industries, Ltd.

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Tel +81-267-67-3311 Fax +81-267-67-5211

Kashiyama
Vacuum Solutions